



Privacy Policy

Fluid Power Components Ltd

Effective: 1 January 2026

1. Introduction

Fluid Power Components Ltd (“FPC”, “we”, “us”, “our”) is a supplier of hydraulic, pneumatic, and fluid power components, solutions, and services.

We are committed to protecting your personal data and ensuring it is handled in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

This Privacy Policy explains what personal data we collect, how we use and store it, and your rights regarding your data.

2. What Information We Collect

We may collect personal data such as your name, company name, email address, telephone number, billing and delivery addresses, account details, and transaction history.

Payment details are processed securely by third-party providers and are not stored by us.

We may also collect technical data including IP address, browser type, device information, and website usage behaviour.

3. Cookies and Similar Technologies

We use cookies and similar technologies to improve website performance, analyse usage, and enhance your experience. You can manage your cookie preferences via our website at any time.

4. How We Use Your Data

We use your data to process orders, manage accounts, respond to enquiries, comply with legal obligations, and improve our services. Where required, we rely on consent, contractual necessity, legal obligations, or legitimate interests.

5. Marketing Communications

We may contact you by email, phone, SMS, or post regarding products and services we believe are relevant to you. You can unsubscribe at any time using the link in communications or by contacting us directly.

6. How We Store Your Data

Your data is stored securely using internal systems and trusted third-party providers. We implement appropriate technical and organisational measures to protect your data.

7. Data Retention

We retain personal data only as long as necessary to fulfil business and legal obligations. Retention periods vary depending on the nature of the data.

8. Data Sharing

We may share your data with service providers, professional advisors, and authorities where required by law. We do not sell personal data.

9. Your Rights

You have rights including access, correction, deletion, restriction, objection, and withdrawal of consent. To exercise these rights, please contact us.

10. Contact Details

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F. Blackwell

Fiona Blackwell
Director